



Worship Hospitality Greeter – 8:30am Sunday Service

Time Commitment: 40 minutes per Sunday | Serve on rotation basis

The goal is RADICAL HOSPITALITY – it is as if everyone (guest and member alike) is entering into YOUR PERSONAL HOME. Go above and beyond to welcome people because God, in God’s grace, has gone above and beyond to welcome us home. When in doubt, think about the best customer service you have received, and emulate that! Thank you for being a valuable part of the worship experience!

General Description of Volunteer Role:

1. Arrive at 7:50am.
2. Be in **prayer** for the service while you work.
Example: Lord, please bring people to this place to experience your grace. Help them to feel your welcoming embrace through our hospitality.
3. Complete Set-up Tasks.
4. Serve *joyfully* as a Door Greeter or Welcome Desk Greeter! **(Complete Description Below)**

If you are interested in learning more about and/or serving as an 8:30am Sunday Service Worship Hospitality Greeter, please begin with prayer, such as

Lord, guide me in the discernment and investment of my gifts in service to you and your Kingdom through South Shore. Amen.

Then, connect with Pastor Sarah via sarah@southshoreumc.com.



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2. Be in **prayer** for the service while you work.
Example: Lord, please bring people to this place to experience your grace. Help them to feel your welcoming embrace through our hospitality.
3. Set-up Tasks:
 - a. Turn on the lights in the Welcome Center.
 - b. Prop open the doors into the Worship Center.
 - c. On the ledge of the Welcome Center, set out one of each: Offering Envelope, Connect Card, Egiving Card, Salty Service Card, and Prayer Request Card.
 - d. Make pens and nametags available.
 - e. Determine who will serve as the Door Greeter and the Welcome Desk Greeter.
4. Door Greeter:
 - a. Welcome worshippers by opening the Portico double doors for them.
 - b. Invite them inside and share a kind word with them (that you are delighted to see them | you are glad they are investing time in worship today | if there is anything you may help them with, please ask!).
 - c. Be on the lookout for people who look “new.”
 - i. If you suspect that they are new, introduce yourself, and ask “How long have you been attending?”
 - ii. If that person is in fact relatively new, answer their questions and **do your very best to introduce them to someone else and encourage them to sit next to them.**
 - d. Direct worshippers to the Welcome Desk to create a nametag, if desired.
5. Welcome Desk Greeter:
 - a. Welcome worshippers to the Welcome Desk.
 - b. Ask how you may help them, indicating the available materials on the top ledge; if the worshipper indicates wanting a specific material, hand them one from the corresponding stack on the desktop.
 - c. Two minutes before the start of the service, flicker lights in the Welcome Center so that worshippers proceed to their seats.
6. Ask Pastor Sarah for any needs.